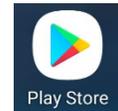


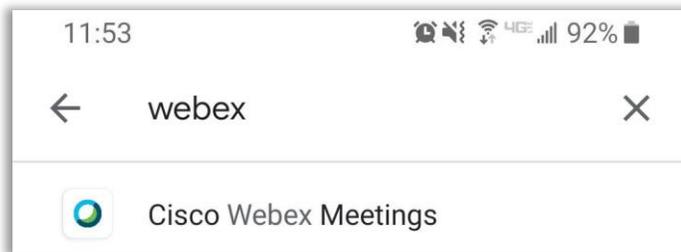
STEPS TO DOWNLOAD THE WEBEX APPLICATION ON YOUR ANDROID MOBILE DEVICE

Please follow the steps below for downloading the Cisco Webex application onto your Android phone or tablet.

1. Access the Google **Play Store** from the apps list on your device



2. Type "**Webex**" in the search box at the top of the screen and select Cisco Webex Meetings



3. Tap **Install**



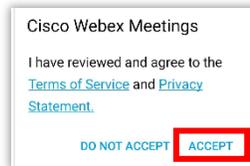
4. Close the App Store and confirm you see the Webex Meet icon on your device.



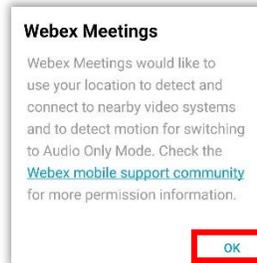
5. Tap the **Webex Meet** icon to open the Webex app

For technical assistance with using Webex for your telehealth visit, call **808-691-8141**

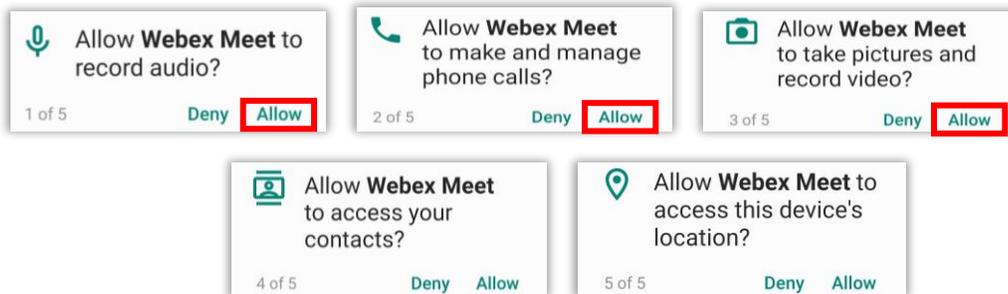
6. **Accept** the terms of service



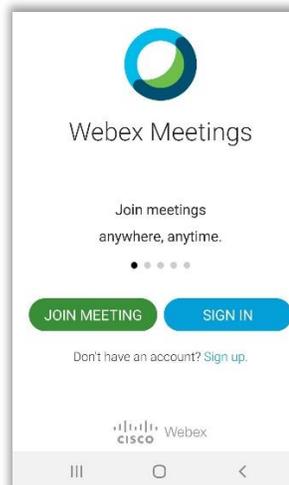
7. Click **OK**



8. Five permission boxes will popup – Click **Allow on 1-3**.
 Popup 4 and 5 you may choose whether you would like to allow or deny.



9. The Webex app is successfully installed for your appointment



For technical assistance with using Webex for your telehealth visit, call **808-691-8141**

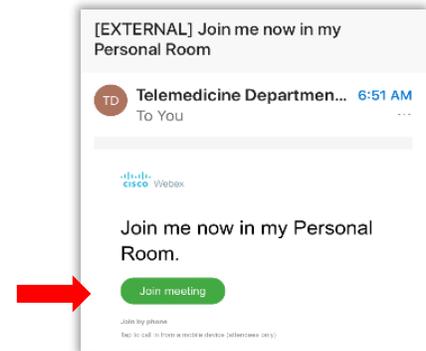
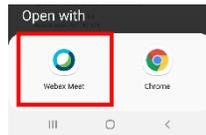
JOINING YOUR TELEHEALTH APPOINTMENT ON YOUR MOBILE DEVICE

Your doctor's office will either send you an email or give you a meeting number to join the visit.

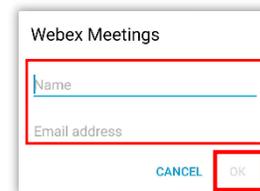
EMAIL

1. Open your email on the mobile device you'll be using for the visit and click the **"Join Meeting"** button from the email.

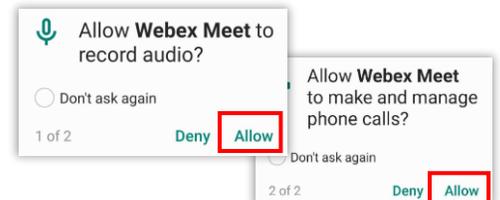
If you get a popup to choose an app to open with – choose Webex Meet:



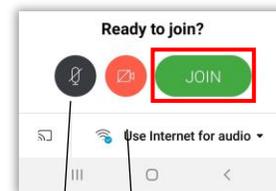
2. Enter your **name, email address** and click **OK**.



3. Click **Allow** to allow the app to use audio.



4. Click **Join**.



Audio on/off
Video on/off

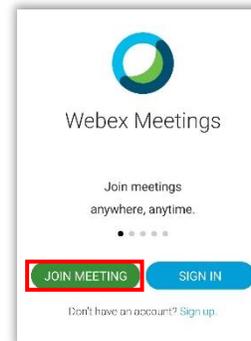
For technical assistance with using Webex for your telehealth visit, call **808-691-8141**

Meeting Number

1. Open the Webex app on your mobile device.



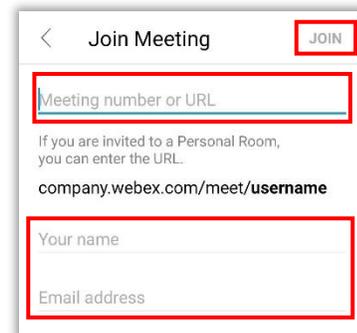
2. Click **Join Meeting**.



3. Enter the **Meeting Number** provided by the doctor's office.

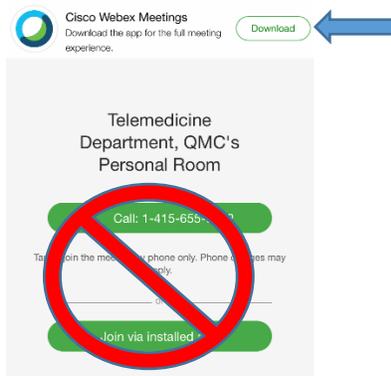
4. Enter your **name** and **email address**.

5. Click **Join**.



TROUBLESHOOTING WEBEX APPLICATION ISSUES

*If you get this screen, the app has not been downloaded. Click **Download**.



These buttons should show black like below indicating that video and sound are turned on. If they are **red** the provider will not be able to see or hear you.

