

# STEPS TO DOWNLOAD THE WEBEX APPLICATION ON YOUR ANDROID MOBILE DEVICE

Please follow the steps below for downloading the Cisco Webex application onto your Android phone or tablet.

1. Access the Google **Play Store** from the apps list on your device



2. Type "**Webex**" in the search box at the top of the screen and select Cisco

Webex Meetings



# 3. Tap **Install**



4. Close the App Store and confirm you see the Webex Meet icon on your device.



5. Tap the **Webex Meet** icon to open the Webex app

For technical assistance with using Webex for your telehealth visit, call 808-691-8141



- 6. Accept the terms of service **Cisco Webex Meetings** I have reviewed and agree to the Terms of Service and Privacy Statement. DO NOT ACCEPT ACCEPT 7. Click OK Webex Meetings Webex Meetings would like to use your location to detect and connect to nearby video systems and to detect motion for switching to Audio Only Mode. Check the Webex mobile support community for more permission information. OK
- 8. Five permission boxes will popup Click **Allow on 1-3**. Popup 4 and 5 you may choose whether you would like to allow or deny.



9. The Webex app is successfully installed for your appointment





## JOINING YOUR TELEHEALTH APPOINTMENT ON YOUR MOBILE DEVICE

Your doctor's office will either send you an email or give you a meeting number to join the visit.

#### EMAIL

 Open your email on the mobile device you'll be using for the visit and click the "Join Meeting" button from the email.

If you get a popup to choose an app to open with – choose Webex Meet: Open with

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L	Join me now in my Personal Room.
	Join meeting
	Tago to call in from a mobile device (atlandees only)

- 2. Enter your name, email address and click OK.
- 3. Click **Allow** to allow the app to use audio.
- 4. Click Join.



CANCEL



Webex Meetings

mail address

Name



## Meeting Number

- 1. Open the Webex app on your mobile device.
- 2. Click Join Meeting.

- 3. Enter the **Meeting Number** provided by the doctor's office.
- 4. Enter your **name** and **email address**.
- 5. Click Join.

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Webex Meetings
Join meetings anywhere, anytime.
JOIN MEETING SIGN IN Don't have an account? Sign up.

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#### TROUBLESHOOTING WEBEX APPLICATION ISSUES

\*If you get this screen, the app has not been downloaded. Click **Download**.



These buttons should show black like below indicating that video and sound are turned on. If they are red the provider will not be able to see or hear you.

